



THE UK'S LEADING SERVICE MANAGEMENT SOFTWARE

- ✓ INCREASE EFFICIENCY
- ✓ GUARANTEE COMPLIANCE
- ✓ GO PAPERLESS
- ✓ BOOST PRODUCTIVITY
- ✓ ANALYSE PERFORMANCE
- ✓ IMPROVE CUSTOMER SERVICE



STREAMLINE YOUR FIELD SERVICE BUSINESS WITH THE IDEAL ALL-IN-ONE MANAGEMENT SOLUTION

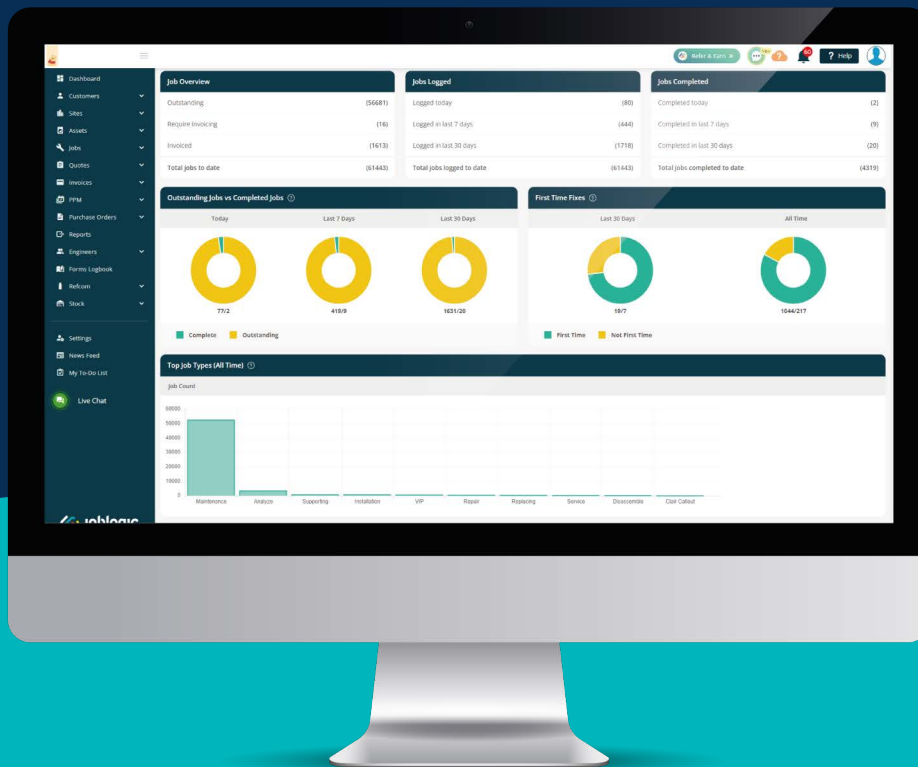
Joblogic is the complete software solution for service management businesses. Our cloud-based platform is designed to streamline your operations, increase efficiency, and improve customer satisfaction.

Joblogic offers a comprehensive suite of features to **help businesses manage their entire workflow**, from job scheduling and dispatch to invoicing and reporting. With features like real-time tracking, mobile forms, and a customer portal, Joblogic **empowers you to manage your team, assets, and customer relationships with ease.**

With a focus on innovation and customer service, Joblogic is committed to providing businesses with the latest technology and exceptional support. Their team of experts is always available to help customers **maximise the benefits of their software and achieve their business goals.**

- ✓ Streamline operations
- ✓ Increase efficiency
- ✓ Improve customer satisfaction

- ✓ Regular software updates
- ✓ Dedicated customer success squads
- ✓ UK-based senior support service



HEAR FROM OUR HAPPY CUSTOMERS

Facing challenges with inefficient communication and paperwork management between their engineers and office staff, Barlows turned to Joblogic. By having their entire team on the same system, communication between field staff and the back office was instant and streamlined. Engineers could update job progress remotely and send it to the back office, who could then produce an invoice for the customer immediately - eliminating the need for paperwork. This has greatly reduced the chance of errors and helped Barlows develop exemplary customer service.

With 400 users and almost 15 years under their belt, Joblogic is crucial to **Barlows'** daily operations, across every aspect of their business.

How did Joblogic make a difference?

- ✓ Improved access to information
- ✓ Enabled communication with field engineers
- ✓ Real-time job tracking updates
- ✓ Training sessions with an expert

ELIMINATED
PAPERWORK

IMPROVED
COMMUNICATION

ENHANCED
KPI REPORTING



BARLOWS

“

Joblogic has helped take our business to the next level, improving our efficiency both on-site and in our offices. Using the Joblogic Mobile App, our engineers are able to complete all jobs and forward any relevant documents directly to the back office instantly upon completion.

”

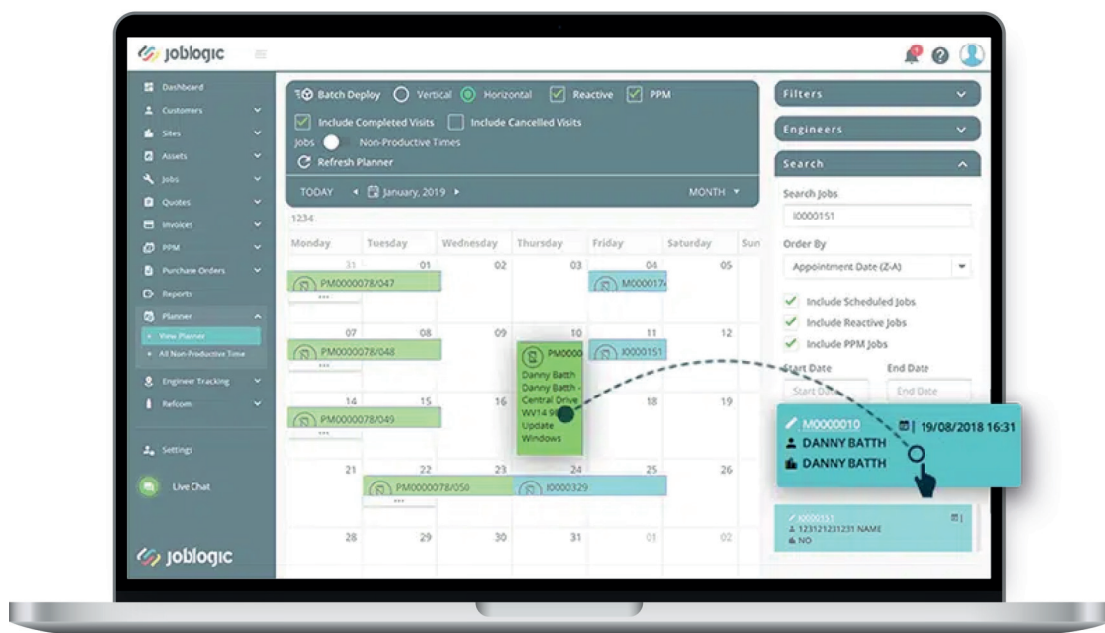
HEAR MORE FROM BARLOWS

Hear everything Barlows have to say about Joblogic, by watching their full case study. Simply scan the QR code to watch more!



SIMPLIFY YOUR WORK SCHEDULE

Joblogic's scheduling features revolutionises your operations. With its intuitive and user-friendly interface, managing and organising job assignments has never been easier.



This powerful tool allows businesses to allocate tasks to their workforce with **precision and clarity.**

- ✓ **Ensure optimal productivity**
- ✓ **Organise your jobs by status**
- ✓ **Create and assign jobs based on availability, skills and location**
- ✓ **Organise multiple visits for multiple clients simultaneously**
- ✓ **Schedule jobs as either one-off visits or as recurring contracts**
- ✓ **Categorise your calendar with job filters and colour coding**

SIMPLIFY YOUR WORK SCHEDULE

The job scheduling feature offers a range of capabilities to ensure optimal productivity. With a comprehensive overview of all scheduled jobs, you can monitor progress, track performance and identify potential bottlenecks.



With access to key metrics and analytics, businesses can make data-driven decisions and optimise workflows.

- ✓ Real-time job status updates
- ✓ Live customer notifications
- ✓ Clearly visualise the location of your team
- ✓ Comprehensive overview of all jobs
- ✓ Optimise route schedules
- ✓ Identify delays to jobs

MAXIMISE EFFICIENCY AND MINIMISE DOWNTIME

Boost the efficiency of your business and plan preventative maintenance at multiple customer sites. With Joblogic, businesses can optimise maintenance schedules, minimise downtime, and ensure equipment longevity, all while experiencing peace of mind.



Effectively manage contractors

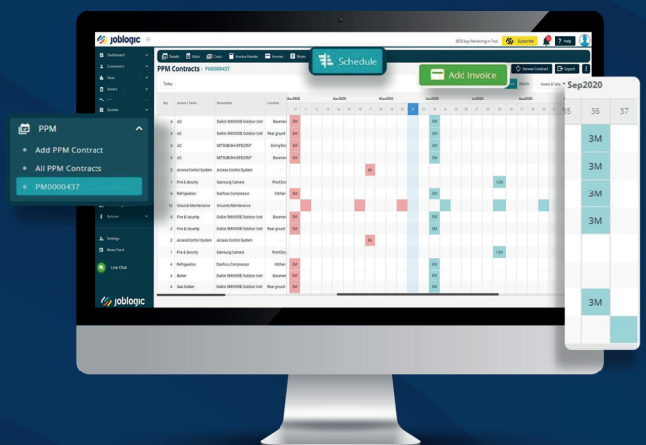
Simplify contractor management from job tracking and allocation to performance monitoring:

- Identify specific tasks to be completed
- Allocate work based on location, trade and skill set
- Capture compliance documentation & certificates via the Forms Logbook
- Review KPIs and performance with powerful reporting dashboards



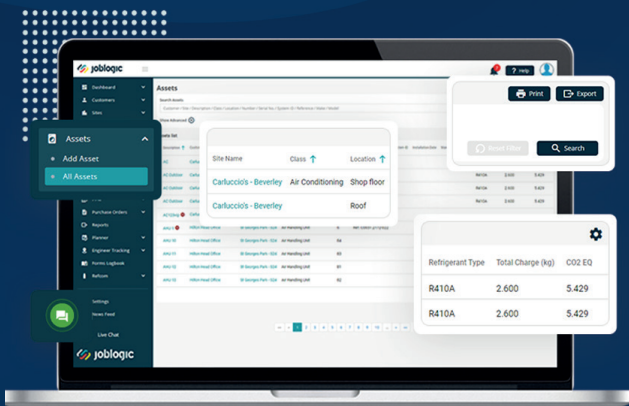
Automate planned maintenance

Achieve a more proactive and efficient approach to planned maintenance. Automate planned maintenance visits by selecting the frequency of visits for each specific customer site. Once your visits are planned in, it's easy to allocate assets or equipment to each one. Joblogic stores a forecast time for each asset so you can see exactly how long a job should take - this allows you to allocate your resources accordingly. Once a schedule is created, a new visit will be generated, which can be easily dispatched to your contract engineers at the click of a button.



MAXIMISE EFFICIENCY AND MINIMISE DOWNTIME

Joblogic provides businesses with a comprehensive platform to manage their assets and schedule maintenance tasks efficiently. **Improve asset lifespan, reduce equipment downtime, and increase productivity.**



Effectively manage every asset

Get a clear overview of the equipment on-site, the condition and history of the equipment, and the planned maintenance schedule. Our software provides businesses with real-time visibility of their assets, allowing them to track their location, condition, and performance.

- Create asset maintenance schedules
- Set up maintenance alerts
- Visualise asset lifecycles with customised reports
- Automatically generate work orders

Save time with easy access to data

Assign a QR code to an asset to easily track as they move around different locations, create asset surveys and generate site asset registers. By simply scanning the QR code, facility managers can easily access asset information such as service histories, maintenance schedules, tracking of equipment warranties and mandatory inspections.



MAKE DATA-DRIVEN DECISIONS

Gain valuable insights and make data-driven decisions with Joblogic's comprehensive reporting and intuitive dashboards, providing a clear overview of your business performance at-a-glance.



Make your business decisions directly from Joblogic's fully interactive and dynamic dashboard reports:

- ✓ At-a-glance view of key metrics
- ✓ Build bespoke dashboards tailored to your business
- ✓ Track job costs, profitability & performance
- ✓ Centralise your business data
- ✓ Readily available in your preferred visual format
- ✓ Critically analyse operational and financial data

WIN AND RETAIN CONTRACTS

Provide your customers with 24/7 access to their data via a dedicated customer portal and notifications, providing a seamless platform for customers to access job updates and receive real-time notifications.

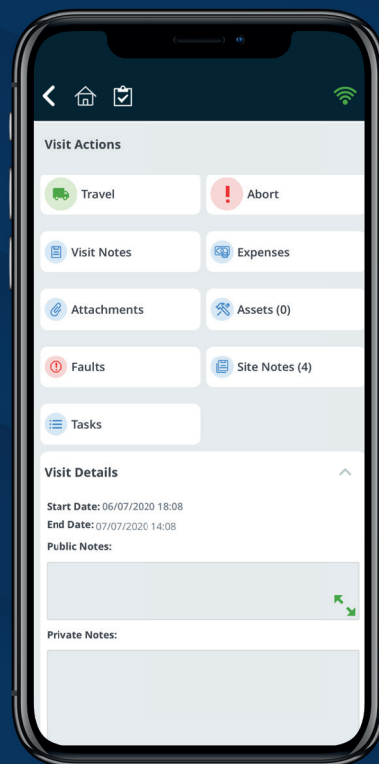


Joblogic helps to win and retain contracts by giving your customers access to their data and KPIs 24 hours a day, 365 days a year.

- ✓ Real-time job status updates via email & SMS
- ✓ Easily configure which events trigger a notification
- ✓ Download detailed reports & job sheets
- ✓ Access invoices & accept quotes
- ✓ Improve customer service
- ✓ Directly communicate with you

EQUIP YOUR MOBILE ENGINEERS

Keep your mobile workforce informed and connected at all times with our world-class mobile app.



The app enables engineers to access job details, update job statuses, capture essential information, and communicate seamlessly with the back office, all from the convenience of their mobile devices.

- ✓ Navigate to customer locations using integrated maps
- ✓ Access essential job details such as customer history, equipment records, and service notes
- ✓ Works in areas with no connectivity
- ✓ Real-time synchronisation to the back office
- ✓ Capture photos, record job-specific notes, & customer signatures
- ✓ Available on iOS and Android

EQUIP YOUR MOBILE ENGINEERS

Monitor the real-time location of your field engineers and job status, from start to finish with live GPS tracking.



Keep a time-stamped record of when and where you have conducted your services for your customers. This information is vital for compliance purposes as it helps contractors demonstrate that they have met the required regulations and standards.

- ✓ Prove compliance and attendance
- ✓ Live GPS tracking
- ✓ Full visibility of your mobile workforce
- ✓ Verify timesheets with historical tracking records
- ✓ Optimise route schedules
- ✓ Improve response times
- ✓ Allocate jobs more efficiently
- ✓ Provide customers with accurate and timely updates

REMAIN COMPLIANT IN THE FIELD

Joblogic gives you the tools to ensure compliance. Our mobile forms feature provides a paperless solution to create, manage, and submit electronic forms on the go.

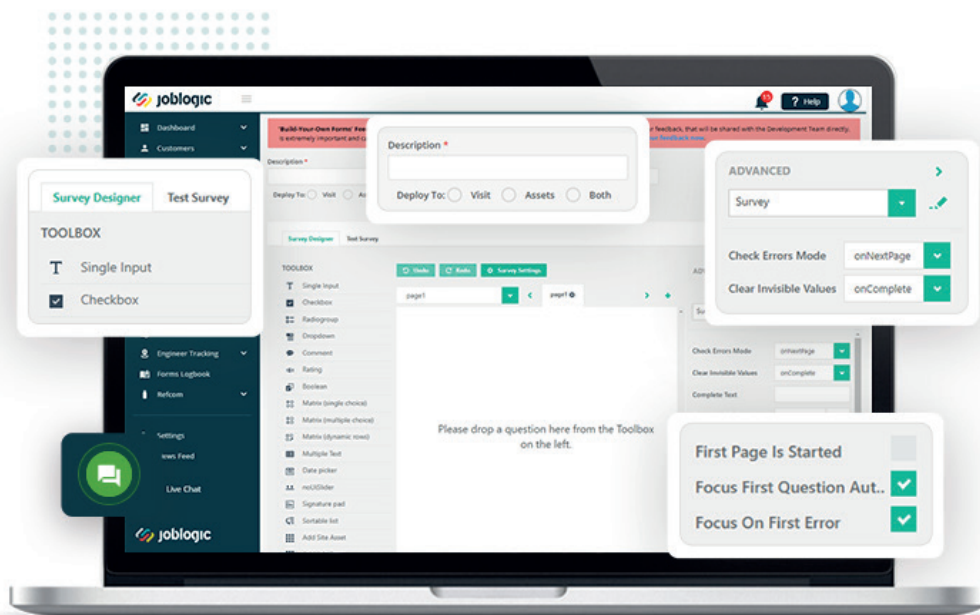


Remove admin burden, save time, and improve accuracy while complying with industry standard regulations.

- ✓ Choose from a full suite of pre-existing industry mobile forms and certificates
- ✓ Create & publish your own forms for a niche workflow, business process or asset
- ✓ Collect data in real-time
- ✓ Full list of job-specific risk assessments available
- ✓ Eliminate paperwork & remove admin
- ✓ Available in the field via the mobile app

REMAIN COMPLIANT IN THE FIELD

Centralise all forms and certificates in one location, including compliance histories kept against sites and customers, ensuring that records are kept accurately and up to date.



The contents of the forms logbook can also be displayed in the customer portal to keep clients informed of which mobile forms and certificates have been completed.

- ✓ Choose from a full suite of pre-existing industry mobile forms and certificates
- ✓ Full list of job-specific risk assessments available
- ✓ Collect data in real-time
- ✓ Create & publish your own forms for a niche workflow, business process or asset
- ✓ Eliminate paperwork & remove admin
- ✓ Available in the field via the mobile app

STREAMLINE & BOOST YOUR CASH FLOW

Joblogic offers you a single solution for all invoicing and quoting requirements. You have the versatility to deliver them in any way you like. Save time, boost productivity and increase cash flow by minimising the administration process.

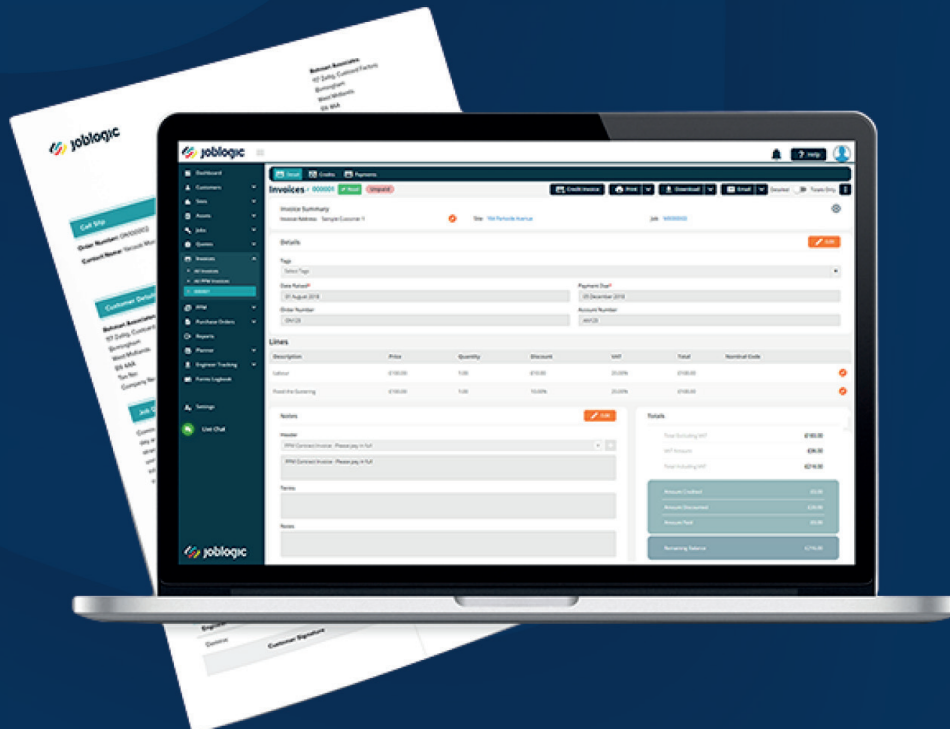


Businesses can easily generate professional quotes, invoices, and manage their billing processes with ease.

- ✓ Create professionally branded quotes and invoices
- ✓ Quotes can include detailed descriptions, itemised costs and T&Cs
- ✓ Invoices can include payment terms, necessary attachments & relevant job details
- ✓ Via the customer portal, quotes can be accepted and invoices paid
- ✓ Automate a frequent billing feature for planned maintenance contracts
- ✓ Monitor all quotes & enquiries with real-time dashboards

STREAMLINE & BOOST YOUR CASH FLOW

Connect your field service management operations with your existing accounting software.

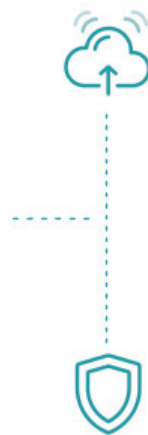


By integrating with popular accounting platforms, such as QuickBooks and Xero, Joblogic streamlines financial processes, improves accuracy, and saves businesses valuable time.

- ✓ Sync crucial financial data
- ✓ Eliminate manual processes
- ✓ Maintain a clear and up-to-date financial record
- ✓ Integrate with popular accounting software such as Xero, Sage, Quickbooks & more!

SECURE HOSTING & CENTRALISED DATA

Joblogic implements industry-standard encryption protocols, access controls, and secure server infrastructure to ensure the confidentiality and integrity of customer data.

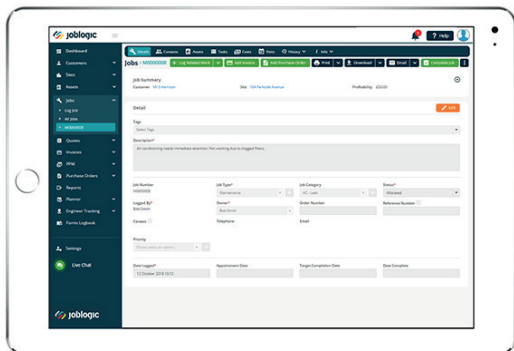


Regular backups and redundancy systems are in place to mitigate the risk of data loss, providing businesses with a reliable and resilient solution for their field service management needs.

- ✓ Hosted on the Microsoft Azure Cloud Platform with 5-10 minute backups
- ✓ Centralise all of your data into one system
- ✓ We worry about securing your data and backing it up whilst you grow your service company
- ✓ No server or hardware needed

PARTNER MODULES & INTEGRATIONS

We have partnered with distinguished organisations such as SFG20, PartsArena and REFCOM, to bring our customers the best features to remain compliant with industry standards and improve their first time fix rates



SFG20

Combine the power of Joblogic with SFG20

Import all of your SFG20 into Joblogic, where you can:

- Assign each assets with relevant code
- Display forecast time
- Display each task an engineer needs to complete for planned maintenance schedules
- Access SFG20 information on the Joblogic mobile app - no need for hard-copy schedules

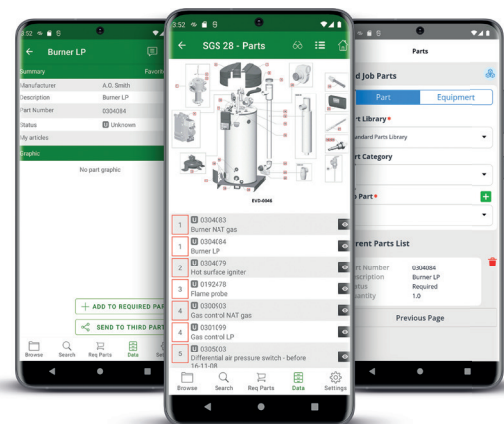


Improve first-time-fix- rates with PartsArena

PartsArena Pro® gives your engineers access to thousands of boiler manuals via the Joblogic Mobile Engineer App.

Engineers can use exploded diagrams to help them identify the correct parts to fix faults and get your customer's heating & hot water fixed.

Any parts an engineer needs will be sent back to Joblogic ready for purchasing.



PARTNER MODULES & INTEGRATIONS

Developed in partnership with REFCOM, our F-Gas tracking & reporting module helps contractors to stay compliant and meet all F-Gas obligations, becoming the industry standard for F-Gas compliance.



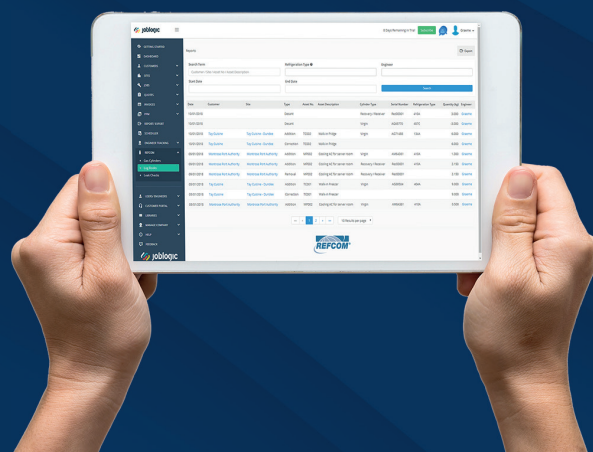
Gas cylinder management

- Stock control of all gas bottles
- Digital management of cylinder locations
- Helping to minimise rental charges on bottles



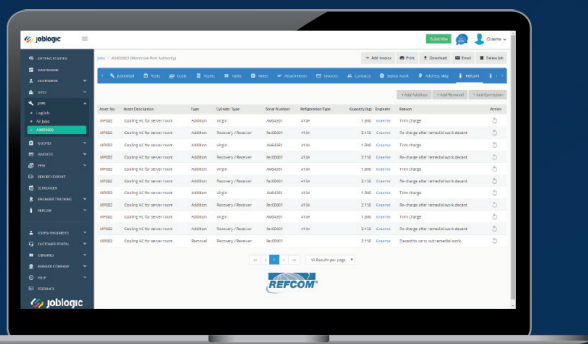
Logbook

- Automatically updated F-Gas logbook
- Inspect and monitor every asset
- Data synchronisation of every service visit, F-Gas transaction & leak check



PARTNER MODULES & INTEGRATIONS

Developed in partnership with REFCOM, our F-Gas tracking & reporting module helps contractors to stay compliant and meet all F-Gas obligations, becoming the industry standard for F-Gas compliance.

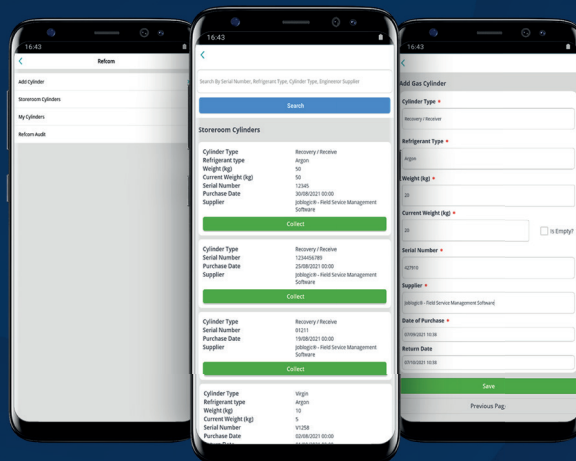


F-Gas Tracking

- Asset tracking - identify recurring problems
- Generate compliance certificates and data for client
- Create waste transfer notes where applicable

REFCOM on Joblogic mobile

- Fully accessible in real-time for engineers and back office staff
- Ensure compliance in the field
- Constant access to the REFCOM logbook



JOBLOGIC FEATURES

We offer a remarkable set of features to modernise the processes of your service company.



ANTHONY XUEREB
OPERATIONS MANAGER

“ Thanks to Joblogic, tracking all of our jobs has been made far easier. The system’s accessibility is another big plus point, allowing the whole team to access Joblogic from anywhere. ”

HEAR FROM OUR HAPPY CUSTOMERS

Having switched from an outdated legacy system, CBRE have found that Joblogic's modern, easy to use, cloud-based software has been an essential solution to track and manage assets and effectively schedule planned maintenance. It's not just the software features which have impressed CBRE, our dedicated account management and support teams provide first-class customer service for all their needs.

CBRE use Joblogic as their all-in-one CAFM solution to manage assets and stay compliant at Twickenham Stadium - the home of England Rugby.

How did Joblogic make a difference?

- ✓ Easy-to-use software
- ✓ First-class support
- ✓ Dedicated account management
- ✓ Improved planned maintenance
- ✓ Effective asset management

IMPROVED
PPM SCHEDULING

IMPROVED ASSET
MANAGEMENT

IMPROVED
COMMUNICATIONS



CBRE

“

CBRE manages facilities and compliance at Twickenham, the home of England Rugby. We were looking for a modern cloud based CAFM solution to replace a legacy system from Concept. Joblogic was selected due to its powerful feature set combined with a user-friendly interface. We manage all of our assets and planned maintenance using the software. Customer service from initial onboarding to regular support and ongoing account management has been first class.

”

HEAR MORE FROM OUR HAPPY CUSTOMERS

Scan the QR code to read more of our case studies.





INCLUDED*

All standard features such as job & asset managements, invoicing, quoting, purchase orders and more.

- ✓ Mobile form builder
- ✓ Engineer tracking
- ✓ Customer portal
- ✓ Reporting & dashboards designer
- ✓ Route scheduler

OUR SERVICES*

Dedicated training and implementation team who help with data migrations, system setup and training sessions.

- ✓ Dedicated account manager
- ✓ 24/7 support - phone/email/live chat
- ✓ Free access to online support portal
- ✓ Bespoke development options

**Some features only available with Premium or Enterprise packages. Contact us to discuss package options.*

“ The REFCOM module was a major deciding factor in our move to Joblogic. We are now more organised & proactive with our PPMs, have confidence in our asset tracking and F-Gas compliance and tracking. ”

TRS 
COOLING

TRISTAN SPENCE
DIRECTOR, TRS COOLING



UNPARALLELED CUSTOMER SUPPORT & SERVICES

At Joblogic, we are dedicated to enhancing our customers experience by providing exceptional services.

From onboarding, to training and all the way through to your go-live date and beyond, our exceptional customer success and support teams are there with you every step of the way!

Some kind words from our customers

“

The support provided by Joblogic via their support team is spot on and they are always on hand to answer any queries and are quick to address any issues that may arise.

”

“

Since going live with Joblogic, we have relied on the support service to help correct and guide us while we find our feet. Both the level of support and the commitment to resolving issues has been second to none.

”

SMOOTH SAILING AHEAD: SEAMLESS ONBOARDING EXPERIENCE

At Joblogic, we understand that implementing new software can be a daunting task, which is why we offer a comprehensive onboarding process to ensure a smooth and successful transition. Our onboarding approach is designed to provide personalised support and training to help you get the most out of Joblogic, tailored to your unique business needs.



- ✓ Get a dedicated onboarding manager who will work closely with you
- ✓ They'll get to know your business & understand your needs
- ✓ They'll follow you through initial consultation to your go-live date
- ✓ You'll be supported by someone who knows you and your business

HEAR FROM OUR HAPPY CUSTOMERS

“ A fantastic experience. The trainer was very thorough in making sure the training was tailored to our business requirements and that the whole team understood everything along the way. He was professional and patient throughout. ”



TRAIN WITH THE EXPERTS

Using a new system to manage your business can be challenging - that's where our **tailored training plans** come in.

Our industry experts are guaranteed to deliver a training plan tailored to your specific needs. Whether you're looking to start from scratch, get a new employee up to speed, or even give your team a refresher course, we have the best skills and resources available to make that happen. We also have a dedicated onboarding and account management team to help your entire Joblogic implementation run smoothly.

With over 15 years of experience we can create tailored training services that adapt to your important business workflows and processes. We have a variety of training options and an on-hand support team:

- ✓ Initial consultancy session
- ✓ Full project implementation plan
- ✓ Full training for your team
- ✓ Go-live day support
- ✓ Additional, focused training if needed
- ✓ Dedicated account manager
- ✓ On-hand support team available

HEAR FROM OUR HAPPY CUSTOMERS

“ The trainer was a very good listener and took time to explain things clearly and as many times as it took for us to grasp the item in question. The sessions were informative, fun and easy to follow. Each session opened up more ideas for us to use Joblogic to enhance our business processes and we can't wait to get going. ”



EMPOWERING YOUR SUCCESS

At Joblogic, we believe that our customers' success is our success. Our dedicated customer teams, 24/7 live support, and support portal are here to ensure that you have everything you need to succeed

Customer Success Squads

A squad is a team of Joblogic experts dedicated to providing our customers with the best possible service experience.



How will your squad provide the ultimate service experience?

- ✓ Dedicated team of experts including two customer success manager, a senior support colleague, a technical support colleague, and an implementation consultant who will also serve as your exclusive training resource
- ✓ They'll get to know your business & understand your needs
- ✓ They'll be sure to deliver excellent results with maximum success
- ✓ Work to a 'team around the customer' concept
- ✓ Senior & technical support colleagues will have mini-teams behind them for maximum support & delivery

HEAR FROM OUR HAPPY CUSTOMERS

“

I would like to pass my gratitude to the support team, who are always on hand to resolve our company's queries. Really friendly. Really helpful. Really professional.

”

EMPOWERING YOUR SUCCESS

At Joblogic, we believe that our customers' success is our success. Our dedicated customer teams, 24/7 live support, and support portal are here to ensure that you have everything you need to succeed

We understand that our software is an essential part of your business and how important it is to have reliable support when you need it. Our globally distributed in-house support services are designed to assist you in making the most of Joblogic and help you achieve your business goals.



- ✓ 24/7 live support
- ✓ Senior support service from our UK team
- ✓ Work with knowledgeable, experienced professionals
- ✓ Responsive, efficient, and committed

If you prefer to find answers for yourself, we also provide our customers with unlimited access to our Support Portal, which can be accessed from the website or within the Joblogic software. You can access a range of training materials, including PDF guides and video tutorials and information about the latest software updates, and FAQs.

HEAR FROM OUR HAPPY CUSTOMERS

“ Our support queries are really extensive and complex, due to the nature of our business and I am really happy with the level of service.

”

HEAR FROM OUR HAPPY CUSTOMERS

M&E Maintenance is one of our valued customers, who have been using Joblogic HVAC software for over 6 years.

Joblogic have transformed M&E Maintenance's business operations and improved their customer satisfaction levels. With Joblogic's comprehensive job management and scheduling features, M&E Maintenance have been able to efficiently manage their work orders, schedule jobs and assign tasks to their engineers.

How did Joblogic make a difference?

- ✓ Increased productivity
- ✓ Reduced administrative workload
- ✓ Improve communication
- ✓ Accurate records of assets & equipment
- ✓ Maintain schedules effectively

INCREASED
FINANCIAL
TURNOVER



INCREASED
STAFF
RETENTION



INCREASED
CUSTOMER
REFERRALS



“

The growth of M&E Maintenance Solutions has been due to the efficiencies shown through Joblogic's mobile technology, and we feel the future is very bright for our next generation of engineers.

”

HEAR MORE FROM M&E MAINTENANCE

Hear everything they have to say about Joblogic, by watching their full case study. Simply scan the QR code to watch more!



HEAR FROM OUR HAPPY CUSTOMERS

Joblogic has transformed and developed the daily routines of Argus Fire's operations. With features that allow engineers to provide live feedback from site, our software has been instrumental in streamlining their business operations.

Argus Fire is one of our valued customers, who have been using Joblogic to deliver a new core field service management tool for their team.

How did Joblogic make a difference?

- ✓ Enhanced communication with their field team
- ✓ Improved first-time-fix-rate
- ✓ Increased customer satisfaction
- ✓ Plan & maintain schedules effectively

**BOOSTED
DAILY
EFFICIENCY**



**EFFICIENT
PLANNING
SCHEDULES**



**INCREASED
CUSTOMER
SERVICE**



“

Joblogic helped in all aspects of our daily routine, the core structure of the software allows for our engineers to provide live feedback from site with reporting, photographs and providing the office staff with proposals for rectifying our client's equipment first time, every time. We have found that the planning tools available help with daily organisation and allow for much clearer planning throughout the full year. We work more effectively and efficiently in all daily aspects and collect real time live information.

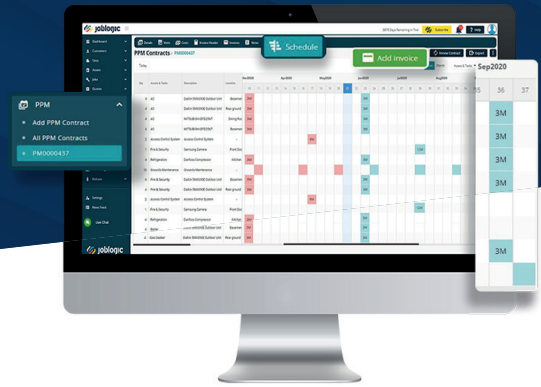
”

**HEAR MORE FROM
OUR HAPPY CUSTOMERS**

Scan the QR code to read more of our case studies



CUSTOMER TESTIMONIALS



Full visibility, improves productivity!

With a customer base of 4.3 million in the UK alone, maximising efficiency is crucial. E.On were previously using another software to manage their operations. Moving to Joblogic has improved overall efficiency of their team and given full visibility of their engineers - allowing each engineer to carry out 60 more jobs each month. As many of their engineers are required to visit remote locations, the offline capacity of the Joblogic mobile app has been extremely valuable.

“The biggest improvement has been the time saved daily. Visibility of my staff thanks to live GPS and job tracking has helped me know where staff are at all times, as well as knowing which jobs are completed and outstanding. This has saved my electricians an extra hour per day, which has increased the number of daily jobs they can complete as well.”

NEIL SANDY
OPERATIONAL MAINTENANCE MANAGER

“Joblogic has made it easier for us to save time within the office: it has helped us to use our current resources more effectively and to begin work on more profitable tasks.”

DAVE RAWLINGS
MANAGING DIRECTOR



Transforming back office & workforce communications

With Joblogic, Oakland Air Control have managed to effectively improve communication between their back office staff and engineers out in the field. Staff can track jobs statuses in real-time on the mobile app, and engineers can always stay compliant and serve assets on the go - allowing work to be completed and recorded accurately. Overall this has helped to maximise the number of daily tasks completed, by being able to visualise spaces and schedule more jobs.



BARLOWS

Streamlining operations to improve communication

Barlows has enjoyed a successful 12 years using Joblogic across every aspect of their business. The idea of going paperless was a key feature - allowing the team to streamline engineers and office staff on the same system & enabling instant communication between field staff and the back office. Job progress can be updated by engineers remotely and sent to the back office, who can then produce an invoice for the customer immediately. This has helped Barlows develop exemplary customer service and greatly reduces the chance of errors.

“Joblogic has helped take our business to the next level, improving our efficiency both onsite and in our offices. Using the Joblogic Mobile App, our engineers are able to complete all jobs and forward any relevant documents directly to the back office instantly upon completion.”

OLIVER HAILES
BUSINESS DEVELOPMENT MANAGER

“An absolutely fantastic product – a must for any service company who wants to save money and increase cash flow. As a result of Joblogic, the business is running much more efficiently, saving on paperwork and unnecessary journeys to the office.”

STEPHEN WALKER
OWNER

WALKER HOME EMERGENCY

Reducing the administrative burden

Walker Gas have been using Joblogic since 2006 to improve the management of their entire work cycle. With real-time interconnectivity with back-office staff, means that engineers can save time by minimising their trips to the office and paperwork is eliminated through automation of the job cycle. They have greatly improved their customer satisfaction rates, with work being completed more efficiently and compliance forms sent automatically upon completion of a job.

OUR VALUABLE CUSTOMERS